



## Board of Directors

Raymond Rodmaker, President  
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Keith Elliott

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**Southeastern Indiana  
Rural Telephone Cooperative**

# NEWSLETTER

**1st Quarter, 2023**

1.888.200.8077

14005 US Highway 50, Dillsboro, IN 47018

[www.seicommunications.com](http://www.seicommunications.com)

## Office Hours

Monday - Friday  
8:00 a.m. - 4:30 p.m.

## Office Closures

**December 23rd & 26th -**

In observance of  
Christmas Eve & Christmas Day

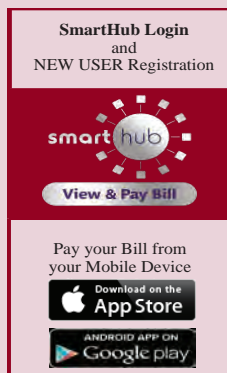
**January 2nd -**

In observance of  
New Year's Day

**Pay your bill by phone  
24/7**

**Call 1-855-874-6068**

**Or online with our  
SmartHub app!**



## SEI Word Find

The winner will receive a  
**\$ 25.00**  
credit on their next bill!

Question:

What is the name of the app  
that allows you to manage  
your account?



Best wishes from SEI Communications this holiday season. May the New Year bring you and your family happiness, peace, and prosperity. We would like to thank all of our cooperative members and employees for making 2022 a great year. We look forward to serving you in 2023 and beyond!

## Did you know SEI offers Cellular Phone Service?

Please call 1-888-200-8077  
for our current promotions.



## APPLY NOW FOR SEI SCHOLARSHIPS



SEI Communications is offering scholarships to area high school seniors graduating in 2023. To be eligible, students must reside with a parent or legal guardian who is a customer of Southeastern Indiana Rural Telephone Cooperative or SEI Data. The application deadline is April 10, 2023. Scholarship information and applications can be obtained from the SEI Communications office located at 14005 US 50, Dillsboro, IN 47018, on our website at [www.seicommunications.com](http://www.seicommunications.com), or check with your local high school guidance counselor.



**The SmartHub App is a safe and secure way to receive important notifications, view and pay your bill, report service issues, and much, much more!**

**SmartHub Benefits Include:**

- \* **Manage your account anytime/anywhere**
- \* **View and pay your bill (online)**
- \* **Ability to reconnect non-pay services 24/7 (reconnect fee applies)**
- \* **Report service outages**
- \* **Receive important updates and messages**
- \* **Active paperless billing to save paper and help the environment**

**Welcome to SmartHub!** With SmartHub® you can view and pay your bill online. Your account number is required for registration. If you have any issues, please call our office at 888-200-8077, M - F, 8:00 a.m. - 4:30 p.m.

## Public Notice

Southeastern Indiana Rural Telephone Cooperative, Inc. ("SIRC") provides voice telephony service throughout its cooperative designated serving area, including minutes of use for local service provided at no additional charge; access to emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in SIRC's service area has implemented 911 or enhanced 911 systems; and toll limitation for qualifying low-income consumers. Basic services monthly rates: (\$17.45)\* single party residential line; (\$15.25-\$18.60)\* multi and single party business lines; (\$6.50-\$9.20) single and multi-party federal subscriber line charge. \*The rates do not include charges for long distance, operator services, directory assistance, 911 emergency services, or other taxes, fees and surcharges. Discounts are available to low-income customers who qualify for Lifeline, a government assistance program that is non-transferable and limited to one discount per household. For more information contact SIRC at 1-888-200-8077, 14005 U.S. 50, P.O. Box 7, Dillsboro, IN 47018.

## Lifeline Assistance

Lifeline is a federal program that helps eligible consumers afford local telephone or broadband internet service. SEI Communications participates in the Lifeline Assistance Program to increase the availability of telecommunications services to all consumers in its serving areas.

**You are eligible if someone in your household participates in one of the following programs:**

- Household income at or below 135% of the federal poverty guidelines (see chart to the right)\*
- Federal Veterans Pension
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI) **Not to be confused with Social Security Income**

**\*2022 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines.**

Persons in Family Unit	Annual Income
1	\$18,347
2	\$24,719
3	\$31,091
4	\$37,463

\*For each additional person, add \$6,372

Lifeline is a government assistance program, the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household. Lifeline customers must verify continued eligibility by the customer's anniversary date on a rolling 12-month basis.

## Service Recognition

As we say goodbye to 2022 we would like to take a moment to recognize some of our upcoming employees years of service, along with one who recently retired.

**Thank you for your service!**

### Happy Retirement

Dave Riley 18 yrs



### Employee Recognition

January	March
Sarah Thomas 24 yrs	Randy Scudder 26 yrs
Jeff Evans 22 yrs	Mike Riehle 2 yrs
	Elli Lange 2 yrs
	Karen Reis 25 yrs
	Matt Gehl 9 yrs
February	Doug Acra 7 yrs
Daniel Baitz 17 yrs	Colton Viel 3 yrs
Mike Alig 2 yrs	Doug Bergman 3 yrs

### Word Search Answer

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_